



REOPENING FAQs

Which locations are hosting in-person gatherings?

In-person gatherings are held at both our Newark and Hockessin locations. Visit yourjourney.tv/reopening for all gathering times.

Do I need to RSVP?

You no longer need to RSVP for gatherings in our main auditorium at either location. Please be aware that you will still need to RSVP for your kids to join us for Journey Kids gatherings at journeykids.tv.

What can I expect when I arrive?

A mask will be required to be worn by every individual Kindergarten age and older at all times in the building and is recommended for children ages 2+. Children gathering at Journey Kids will be required to wear a mask Preschool age and older. We encourage you to bring your own mask, but if you don't have one, we will have some available.

You will be seated by an usher in a manner that maintains physical distancing. After the gathering, the ushers will direct you to the exit, dismissing you by row.

What if I'm uncomfortable attending?

Please don't feel any pressure to attend church in person. Whether it's because you or someone you love is at a higher risk of COVID-19 complications, or you just are not comfortable around larger groups of people, we want to encourage you to continue to engage online.

Who needs to stay away?

If you are feeling sick in any way or are part of a vulnerable population, we encourage you to join us online instead of in person.

Who can I sit next to?

Each individual will be seated 6 feet away from the person next to them (3 full seats), unless they are in the same family or household, in which case they will be seated together.

What can I expect as a parent?

Journey Kids will be open in-person at both locations at a limited capacity (RSVP required). Visit journeykids.tv for complete times, details, safety guidelines, and to RSVP your child. You are also welcome to bring your kids to in-person gatherings in the main auditorium. Parents are encouraged to bring some activities for their young children to help keep them occupied during the gathering.

What extra cleaning are you doing?

We will be deep cleaning and disinfecting high touch surfaces before and after each of the gatherings.

What are the hygiene requirements?

Everyone is encouraged to use hand sanitizer when they enter and leave the facility, and to wash their hands thoroughly after they use the restroom. Hand sanitizer stations are available at all entrances and exits.

Are masks required?

A mask will be required to be worn by every individual Kindergarten age and older at all times in the building and is recommended for children ages 2+. Children gathering at Journey Kids will be required to wear a mask Preschool age and older. The only exceptions are the stage communicators and worship team, who will not be masked when they are on the stage. Wearing a mask protects others and makes it a safer environment for everyone. If you do not have a mask, we will provide you with one upon arrival.