

JOURNEY KIDS SAFETY POLICIES

We want your child's experience in Journey Kids to be the best part of their week! Below are just some the safety policies and procedures we follow to be intentional in making your child's safety our top priority. Journey Kids exists to create a safe and fun environment where kids come to know God, love God, and live like he says. Each weekend, your kids will enter a hands-on world filled with energy, laughter, and spiritual growth – while you can experience God in our gatherings. It's real church for real kids!



SECURITY

Our computer system generates a matching guardian tag and child name tag. Each tag displays a new random code every time you check in so no one can ever memorize your child's code. You must present your guardian tag to enter Journey Kids for pick up and present the tag at the room before

we release your child to you. Please limit 2 adults per tag when entering Journey Kids. For added security, each time you visit Journey Kids, please have the same adult drop off and pick up your child.

JOURNEY KIDS J-TEAMERS

It may look like they have their hands full, but you should see their hearts! Our J-Teamers are passionate about helping kids know God, love God, and live like he says. They volunteer their time to help you to have a distraction free experience here at The Journey, whether you are attending a gathering, attending Plugged In, or serving on the J-Team. Before serving with your children, every Journey Kids J-Teamer goes through an on-boarding process that includes completing Plugged In, submitting an application, interview, background checks, and training.

EMERGENCY CONTACT METHOD

Should we need to contact you for any reason during the gathering, we will text the phone number that you provided when checking in. If your phone number or carrier ever changes, please let one of our Check-In Hosts know so that we can update your contact information.

NUT-FREE ZONE

Please do not send any food or drink to Journey Kids with your child. Journey Kids is a nut-free zone to protect our children with severe allergies. Infants and Walkers who may require snacks brought from home, must be in packaging that verifies it is nut free. If food is not in a package that can be verified as nut-free, we will ask that it stays with the parent.



BATHROOM POLICY

For the safety of you and all of our kids, the Girls and Boys restrooms located in Journey Kids are for kids use only. If you must assist your child in the restroom, please do so using the restrooms located in the café.

TWO-BY-TWO RULE

To provide the best experience and safety for our kids and J-teamers, we will not open an age group that is staffed with less than two J-teamers or has less than two children in attendance. This prevents your child from being alone with another person.

WELLNESS POLICY

Your child's health and the health of our J-Teamers are equally important to us. We ask that if your child is experiencing any symptoms below that you please wait for your child to be symptom free for 24 hours before returning to Journey Kids.

Symptoms of contagious illnesses include:

- Fever above 100°
- Vomiting/Diarrhea
- Strep throat, Pink eye, Impetigo, or Ringworm must begin treatment a full 24 hours before returning to Journey Kids

If we observe any of the above symptoms while your child is in attendance in Journey Kids, we will contact you immediately to pick up your child.

Questions?

Ask the Journey Kids Director at your location or contact us:

JOURNEYKIDS@YOURJOURNEY.TV